Overview of fees

Accounts, payment transactions, debit/credit cards, cash transactions and ATMs

Prices from March 24, 2025



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Notes

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Payment transaction prices are not subject to value added tax and are stated in CHF excluding VAT, unless otherwise noted. For foreign currency accounts, the prices are converted into the account currency. External costs are generally passed on. Price on request for larger volumes. Price list for investment products is published on zkb.ch.

1 Accounts



1.1 Overview of account products

Transaction accounts (basic accounts for day-to-day business)

Corporate clients	– ZKB company account in CHF
	- ZKB current account for companies in foreign currency
Institutional clients	– ZKB current account for public-law entities in CHF
	- ZKB current account for social security in CHF
	 – ZKB current account in foreign currency
	– ZKB company account with bank status in CHF

Settlement accounts

Corporate and insti-	– ZKB general contractor account for companies in CHF
tutional clients	 – ZKB investment account for employee pensions in CHF
	– ZKB investment account for employee pensions AM in CHF
	– ZKB corporate account AM in CHF
	– ZKB current account for public authorities AM in CHF
	– ZKB AM account for institutions in foreign currency

1.2 Prices and conditions for transaction accounts

Interest	Interest rates, interest limits and withholding tax Note: Depending on the amount of credit balances, a negative rate of interest on credit balances (fees) may be charged. The applicable conditions may be requested at any time.	acc. to int zkb.ch/zir	erest on Isen-firmen
Withdrawals	Withdrawal of the entire balance without notice of termination	possible a	it any time
Account administration	 Per month and account For domiciliary companies and companies domiciled abroad, per month and account (minimum price) For associations domiciled in Switzerland per month 	– CHF – CHF – CHF	7.00 50.00 3.50
	and accounts held in Swiss francs – Mailing fees	acc. to Se	

Included in account administration

Opening and closure	
	 Closure Note: In case of a transfer due to account closure, the prices in payment transactions are charged
Connectivity	 Activation and use of communication channels for electronic payment trans- actions via eBanking/Mobile Banking, EBICS data link, SWIFTNet services and EDD (electronic data delivery).
Payment slips	- Invoicing with pre-printed QR payment sections/payment slips.
Payment transactions	– Exemption limit and services included, see Section 2.3
Account information, account statement incl. tax statement	 Detailed account statement, incl. delivery via the communication channels mentioned under Connectivity, unless otherwise noted, incl. end-of-day/ intra-day statements (camt.05x and MT94x), as well as account and booking information via API (e.g. bLink) Quarterly account statement (as of 31 March, 30 June, 30 September and 31 December) Annual tax statement (as of 31 December) is issued with the account statement. In case of paper based delivery, plus mailing fees
Credit and debit advice	Provision of credit and debit advice.In case of paper based delivery, plus mailing fees.
Electronic bank re- ceipts in PDF format	 Electronic delivery of bank receipts in PDF format via our electronic communication channels (e.g. eBanking, EBICS data link) When switching to electronic bank receipts, the mailing fees do not apply.

1.3 Prices and conditions for settlement accounts

Settlement accounts are not suitable for corporate payment transactions, cards or cash transactions. In case of incoming and outgoing payments, the prices of payment transactions (within Section 2) are charged. The applicable conditions may be requested at any time.



1.4 Mailing fees

Dispatch	– Mailing fees are	 Delivery is by B-Post/Economy, or A-Post/Priority on request. Mailing fees are charged no more than once per day and recipient, regardless of the number of dispatches. 		
Fees	– Switzerland – Europe	CHF 1.00 (B-Post/Economy) CHF 1.90	CHF1.20 (A-Post/Priority)	
	– Other countries			

1.5 Additional services

Services not subject to VAT		
Re-ordering of bank receipts (e.g. account statements, advice) – Price per bank receipt (at least CHF 10.00 per order) – Orders with greater effort, see services subject to VAT	– CHF	3.00
Processing of mail returns, flat rate	– CHF	20.00

Services subject to VAT

 Customers resident in Switzerland/Liechtenstein pay the price incl. 8.1% VAT, customers resident

 abroad do not pay VAT
 Price excl. VAT

 Price for address research (asset research flat rate
 CUS

Prices for address research/asset research, flat rate	– CHF	100.00	– CHF	108.10
Bank confirmation, flat rate per bank confirmation issued	– CHF	100.00	– CHF	108.10
Confirmation of business relationships				
– 1 item, minimum price	– CHF	130.00	– CHF	140.55
– 2 items	– CHF	160.00	– CHF	172.95
– 3 items	– CHF	190.00	– CHF	205.40
– 4 items	– CHF	220.00	– CHF	237.80
– 5 items	– CHF	250.00	– CHF	270.25
– 6 items	– CHF	280.00	– CHF	302.70
– 7 items and more	– CHF	300.00	– CHF	324.30
Dossier administration fee				
For contactless and dormant customers, flat rate per year	– CHF	100.00	– CHF	108.10
(no charge in the year in which contact is lost)				
Re-ordering of bank receipts (e.g. account statements,				
advice)				
- Orders with greater effort, price per hour	– CHF	120.00	– CHF	129.70



2 Payment transactions



2.1 Basic prices and surcharges

The basic price is charged for the processing of a transaction (incoming/outgoing). Surcharges for special instructions (see last part of this section), such as "all costs charged to payer" (OUR), are added to the basic price.

Basic price	+	Surcharges for special instructions	=	Price per transaction
				Basic price

Basic price for electronic transactions with exemption limit	per transaction	
Transactions with exemption limit		
- Incoming payments: From Switzerland and abroad (incl. account transfers) in all currencies		
 Outgoing payments: Domestic payments CHF/EUR, SEPA transfers and Group payments (Section 2.4) 		
Basic price		
 Within exemption limit (included transactions): up to 600 transactions per customer (partner no.)/month 	– Free of charge	
– Outside exemption limit: from 601 transactions, price per transaction	– CHF 0.20	
The exemption limit applies regardless of the number of accounts held according to		
Section 1.1 An unused exemption limit is not carried over to the next accounting period.		

Basic price for electronic outgoing payments without exemption limit	Basic price per transaction	
Account transfers within Zürcher Kantonalbank – Payer/beneficiary identical, all currencies – eBanking/Mobile Banking account transfer function, all currencies (incl. different payer/beneficiary)	– Free of charge – Free of charge	
Electronic domestic payments in other currencies (not CHF/EUR) and inter- national payments – All fee options according to Section 2.4	– CHF 4.	00



Basic price for outgoing payments in paper form and

other order types (incl. transfers of the same customer)	Basic price per transaction	
Order placement and execution with ZKB Quickpay form		
– Domestic CHF/EUR	– CHF	0.80
– Domestic in other currencies and abroad (fee options according to Section 2.4)		8.00
Other payment orders (all types of written or verbal orders)		
– Domestic CHF/EUR	– CHF	25.00
- Domestic in other currencies and abroad (fee options according to Section 2.4)	– CHF	40.00

Surcharges for special instructions Surcharges are charged in addition to the basic price	Surcharg per trans	
Instant payments (outgoing payments)	CUE	2.00
 Domestic payment in CHF Extended cut-off times: electronic outgoing payments 	– CHF	2.00
for single payments (zkb.ch/annahmeschlusszeiten)		
- Domestic payment, same day execution in CHF	– CHF	2.00
(acceptance time 13:00-16:30)	CUE	10.00
 Payment with"urgent" instruction (priority processing by Zürcher Kantonalbank) 	– CHF	10.00
Outgoing payment with OUR/DEBT fee option (Section 2.4)		
 Fee option "all fees charged to the payer" 	– CHF	20.00
Incoming payments from QR payment sections (QRR/SCOR) and LSV		
- Processing for QRR/SCOR/LSV incl. instant payment QRR/SCOR	– Free of	charge
with camt messages	(larger	volumes
	on requ	uest)

External costs of third-party institutions for incoming payments

- Third-party institutions deduct their costs directly from the credit amount	– Varies
(fee option SHA/BEN)	
- All prices charged by PostFinance according to Section 2.4 are passed on	– Varies



2.2 Individual prices for special services

2.2.1 Multi-banking services

Maintaining accounts held with third-party banks via Zürcher Kantonalbank Oder Placement included within payment instructions according to Section 2.3	Individual price
 EBICS data link for multi-banking of Zürcher Kantonalbank (via SWIFT) Obtain end-of-day (MT940) and intraday (MT942) statements from accounts at a third-party bank Delivering payment orders (MT101/pain.001) to be paid from accounts with a third-party bank 	– Free of charge – Free of charge
 Multibanking with ZKB eBanking (via API or EBICS) EBICS: Obtain end-of-day (camt.053, MT940) and intraday statements (camt.052, MT942) as well as account credit information (camt.054) from accounts at a third-party bank API: Obtaining account and booking information from accounts at a third-party bank 	– Free of charge – Free of charge
- Issuing payment orders to be paid from accounts at a third-party bank	- Free of charge

Maintaining accounts with Zürcher Kantonalbank (ZKB accounts)

via a third-party bank	Individual price
Order placement and release included within payment transactions according to Section 2.3	
Multi-banking via a third-party bank (ZKB Gateway Service via SWIFT) – Obtaining end-of-day (MT940) and intra-day statements (MT942) for ZKB accounts, per MT94x	– CHF 2.00
 Issuing payment orders (MT101) to be paid from ZKB accounts 	- Free of charge
- Processing payment orders	- acc. to Section 2.1
Multi-banking through the eBanking of a third-party bank	
– EBICS: Obtain end-of-day (camt.053, MT940) and intraday statements (camt.052,	- Free of charge
MT942) as well as account credit information (camt.054) for ZKB accounts	
- API: Obtain account and booking information for ZKB accounts	– Free of charge
 Issuing payment orders to be paid from ZKB accounts 	– Free of charge
 Processing payment orders 	– acc. to Section 2.1

2.2.2 Order/service	Individual price
 Opening, changing and deleting ZKB standing orders Opening and changing verbally or by means of standardised form. Price per standing order. Note: Opening/changing a standing order in eBanking/Mobile Banking is free of charge. 	– CHF 5.00 – Free of charge
- Deleting a ZKB standing order Special services in payment transactions	
 Collection by direct debit (LSV), eBill for invoicing parties, SWIFT for corporates, standing order "Plus" / cash pooling. Prices in case of inheritance according to price list for retail customers 	– Upon request



	Individua	al price
All additional services on behalf of the customer		
Clarifications/enquiries, reclaims, confirmation of executed payments and other		
expenses in connection with:		
- Domestic payments in CHF/EUR, flat rate price per item	– CHF	30.00
- Domestic payments in other currencies, SEPA transfers, international payments,	– CHF	50.00
flat rate price per item		
– Complex cases, price per hour	– CHF	120.00
- Return transfers (rejection of an incoming payment) and direct debit objection	– Free of	charge
- Retractions (return of an outgoing payment by the receiving bank)	– acc. to s	Section 2.1

2.3 Services included in the payment transaction price

Exemption limit

- The exemption limit applies per customer (partner no.)/month, regardless of the number of account products according to Section 1.1
- The exemption limit includes 600 free transactions
- Further transactions (from 601 transactions) are charged at the basic price (Section 2.1)
- An unused exemption limit is not carried over to the next month

Transactions included in the exemption limit

- All electronic incoming payments (all currencies)
- Electronic outgoing domestic payments in CHF/EUR and SEPA transfer as well as group payments according to Section 2.4

Order placement and approval

- Order placement and approval of payment orders:
 - Online via eBanking/Mobile Banking incl. standing orders/account transfers/payment templates, via automated eBanking API interfaces (e.g. bLink), by file transfer via eBanking, EBICS data link and SWIFTNet services
 - Multi-banking services: according to Section 2.2.1
- eBill (electronic invoices): Approval of eBills from activated invoice issuers and online order placement via eBanking/Mobile Banking
- Execution of direct debits according to direct debit authorisation

For the execution of orders, the prices for payment transactions apply according to Section 2.1.



Settlement and advice of payment transaction prices

- Monthly settlement if a price is charged.
- Payment transaction prices of Zürcher Kantonalbank and PostFinance prices are shown on the same debit advice, but are posted separately.
- Debiting and advice are carried out per account.
- If there are several accounts, a settlement account can be defined on request. This means that the prices for payment transactions for all account products of a customer according to Section 1.1 are charged to a defined settlement account and notified in a debit advice.

2.4 General Information

SEPA transfers zkb.ch/sepa

- SEPA (Single Euro Payments Area) is the standardised euro payments area for banks participating in SEPA.
- The SEPA transfer procedure (SEPA Credit Transfer) is automatically used for transfers if the following criteria are met:
 - Order placed online via eBanking/Mobile Banking with activated payment instruction "SEPA payment"
 - Order placed by meas of file transfer (pain.001, SWIFT MT101, MT103) via eBanking, EBICS data link or SWIFTNet services
 - IBAN of the beneficiary
 - The financial institution of the beneficiary must be a SEPA participant
 - Transfer currency in EUR
 - Fee option "share expenses" (SHA or SLEV codes)
 - Any form of additional instructions are not permitted (e.g. OUR)
 - If the SEPA criteria are not met, the order is processed as an international payment.
 - If no SEPA transfer is requested during file transfer, the term /NONSEPA/ (with slashes) must be stated in the "Notifications to bank" field.
 - For SEPA transfers, the beneficiary bank receives the full amount of the transfer. The beneficiary
 may be charged a receiving price by their bank.

Instant payments zkb.ch/instant-zahlung-firmen (in German)

- With instant payments, customers can transfer amounts in CHF from one account to another account in Switzerland within seconds, regardless of time or day of the week.
- For incoming instant payments, the basic price for electronic transactions with exemption limit applies (Chapter 2.1).
- For outgoing instant payments, the basic price for electronic transactions with exemption limit applies, plus a surcharge for instant payments (Chapter 2.1).



Operational payment transactions

 Operational payment transactions include all creditor and debtor payments in the day-to-day business of a company.

Group payments

- Specially instructed outgoing payments within a group with electronic order placement.

PostFinance prices

 Payments at the post office counter are subject to different prices depending on the amount, e.g. counter payment fees/post-processing fees according to the PostFinance price list, which can be found on the PostFinance website.

Fee options

All fees charged to the payer (OUR, DEBT codes)

- The payer pays the price of the payment order and the price for the OUR fee option of its bank.
- Any costs incurred and third-party charges to the beneficiary bank are usually covered. In exceptions, deductions may be made.
- The beneficiary may be charged a receiving price by its bank.
- Predictable costs

Fee sharing (SHA, SHAR codes)

- The payer pays the price of the payment order charged by its bank.
- Any third-party fees incurred up to the beneficiary bank are deducted from the transfer amount.
- Costs may vary.
- All fees charged to the beneficiary (BEN, CRED codes)
- The beneficiary pays the price of the payment order charged by the payer's bank.
- The price of the payer's bank and third-party fees from other banks are deducted from the transfer amount.
- Costs may vary.

International payment transactions

- The factsheet on international payment transactions is available on zkb.ch for the smoothest possible processing of international payment transactions.
- Country-specific requirements can be found in the document "Country requirements for international payments" on zkb.ch/laendervorgaben.

Cut-off times and provision of data

- The applicable cut-off times and data provision times are published on zkb.ch/annahmeschlusszeiten.



3 Cards

3.1 Debit cards

Basic fee

ZKB account card with or without PIN			
	– Free of charge	– CHF	40.00

– Annual fee, per main card and additional card	– Free of charge	– CHF 40.00
- Replacement card (in case of loss, theft or defect), per card	– Free of charge	– CHF 20.00
Cashless purchases (also applies to online purchases)		
– CHF in Switzerland	– Not possible	– Free of charge
- Transactions in foreign currencies in Switzerland as well as in	– Not possible	– 1,25 % of the
Swiss francs (CHF) and foreign currencies abroad (per trx.)		transaction
(Foreign exchange rate from the day/previous day of the		amount, max.
booking)		CHF 1.50
Cash withdrawals	Only with PIN	
– CHF at Zürcher Kantonalbank ATMs	– Free of charge	– Free of charge
 – CHF at ATMs of other cantonal banks 	– Not possible	– Free of charge
– CHF at ATMs of other institutions in Switzerland	– Not possible	– CHF 2.00
(per withdrawal)		
– EUR at Zürcher Kantonalbank ATMs	– Free of charge	– Free of charge
(For currency conversion: foreign exchange selling rate from		
the day/previous day of the booking)		
– EUR at ATMs of other institutions in Switzerland	– Not possible	– CHF 5.00
(For currency conversion: foreign exchange rate from the		
day/previous day of the booking plus foreign currency		
surcharge of 0.5%)		
 Foreign currency at ATMs abroad 	– Not possible	– CHF 5.00
(For currency conversion: foreign exchange rate from the		
day/previous day of the booking)		
CHF and EUR deposits at Zürcher Kantonalbank ATMs		
For deposits in EUR, the currency is converted into CHF	– Free of charge	– Free of charge
at the buying rate from the day/previous day of the booking		





3.2 Credit cards

ZKB Business Card	Silver (CHF)	Gold (CHF/EUR/USD)	
Annual fee			
– Single card in CHF (first card)	– CHF 100.00	– CHF 170.00	
– Each additional card	– CHF 50.00	– CHF 85.00	
– Single card in EUR (first card)	– Not possible	– EUR 150.00	
– Each additional card	– Not possible	– EUR 75.00	
– Single card in USD (first card)	– Not possible	– USD 150.00	
– Each additional card	– Not possible	– USD 75.00	
- Replacement card (in case of loss, theft or defect)	– CHF 20.00	– Free of charge	
Cashless purchases at the POS or in eCommerce			
(online purchases)			
– CHF in Switzerland	– Free of charge	– Free of charge	
 Foreign currency in Switzerland/all currencies abroad 	– Free of charge	– Free of charge	
- For currency conversion: exchange rate on the date of inter-	-1.5%	-1.5%	
national processing plus foreign currency surcharge			
Cash withdrawal, price per withdrawal			
 At ATMs in Switzerland, CHF card 	– 3.5%, min.	– 3.5%, min.	
	CHF 5.00	CHF 5.00	
		EUR/USD 3.50	
 At ATMs abroad, CHF card 	– 3.5%, min.	– 3.5%, min. CHF	
	CHF 10.00	10.00	
		EUR/USD 7.00	
- At the bank counter in Switzerland/abroad	– 4.0%, min. CHF	– 4.0%, min.	
	10.00	CHF 10.00	
		EUR/USD 7.00	
- General foreign currency surcharge	-1.5%	-1.5%	
(For currency conversion: exchange rate on the date of inter-			
national processing)			





ZKB Corporate Card	Silver (CHF)	Gold (CHF/EUR/USD)
Annual fee		
– Single card in CHF	– CHF 100.00	– CHF 170.00
– Single card in EUR	– Not possible	– EUR 150.00
– Single card in USD	– Not possible	– USD 150.00
 Travel agency/purchase card in CHF 	– CHF 50.00	– CHF 50.00
 Travel agency/purchase card in EUR 	– Not possible	- EUR 40.00
 Travel agency/purchase card in USD 	– Not possible	– USD 40.00
 Replacement card (in case of loss, theft or defect) 	– CHF 20.00	– Free of charge
– Online expense tool Smart Data OnLine annual fee	– CHF 500.00	– CHF 500.00
and activation fee		
Cashless purchases at the POS or in eCommerce		
(online purchases)		
– CHF in Switzerland	– Free of charge	– Free of charge
- Foreign currency in Switzerland/all currencies abroad	– Free of charge	– Free of charge
- For currency conversion: exchange rate on the date of	- 1.0%	– CHF 1.0%
international processing plus foreign currency surcharge		- EUR/USD 1.5%
Cash withdrawal, price per withdrawal		
 At ATMs in Switzerland, CHF card 	– 3.5%, min.	– 3.5%, min.
	CHF 5.00	CHF 5.00
		EUR/USD 3.50
– At ATMs abroad, CHF card	– 3.5%, min.	– 3.5%, min.
	CHF 10.00	CHF 10.00
		EUR/USD 7.00
 At the bank counter in Switzerland/abroad 	– 4.0%, min.	– 4.0%, min.
	CHF 10.00	CHF 10.00
		EUR/USD 7.00
- General foreign currency surcharge	-1.5%	-1.5%
(For currency conversion: exchange rate on the date of		
international processing)		



4 Cash transactions and cash machines



4.1 Cash deposits	Price	
At Zürcher Kantonalbank deposit machines/coin machines		
 Cash deposit in CHF to CHF account 	– Free of	charge
- Coin deposit and exchange of coins into notes	– Free of	charge
At the Zürcher Kantonalbank counter		
 Cash deposit in CHF to CHF account (larger volumes on request) 	– Free of	charge
- Coin deposit for crediting to an account, commission on gross amount	- 3.0%	
– Exchange of coins into notes starting at CHF 500.00, commission on gross	- 3.0%	
amount		
 Cash deposit in foreign currency 		
– To a CHF account	– Free of	charge
 – To a USD/EUR account: up to 50,000, equivalent value 	- 0.75%,	min.
	CHF	20.00
– Higher amounts (from CHF 50,000, equivalent value) and other currencies	– Upon r	equest
– Exchange fee for non-customers of Zürcher Kantonalbank	– CHF	5.00
At the counter of other cantonal banks		
- Cash deposit in CHF to a CHF account with Zürcher Kantonalbank	– CHF	10.00

4.2 Cash withdrawals	Price	
At Zürcher Kantonalbank cash machines		
- Cash withdrawals with cards	– See Se	ction 3
At the Zürcher Kantonalbank counter		
- Cash withdrawal in CHF from a CHF account	– Free of	charge
 Cash withdrawal in foreign currency 		
– EUR and USD from a CHF account	– Free of	charge
 – EUR and USD from an EUR/USD account: up to CHF 50,000, commission on 	- 0.75%	, min.
equivalent value	CHF	20.00
– Exchange fee for non-customers of Zürcher Kantonalbank	– CHF	5.00
– Higher amounts (from CHF 50,000, equivalent value) and other currencies	– Upon r	equest
At the counter of other cantonal banks		
– Cash withdrawal in CHF from a CHF account with Zürcher Kantonalbank	– CHF	10.00



4.3 Cash delivery	Price	
Order placement via eBanking, Mobile Banking, telephone or branch,		
delivery by mail	– CHF	10.00
– In CHF and EUR from a CHF account, per dispatch	– CHF	5.00
– In foreign currency, per dispatch		
 From a foreign currency account, a surcharge applies 	– 0.75%, min.	
- EUR/USD/GBP accounts: up to CHF 20,000, commission on equivalent value	CHF	20.00

